

22nd September, 2019

World Patient Safety Day at Sree Renga Hospital, Chengalpattu, Tamilnadu, India

The medical profession is based on the principle: “First, do no harm” – *Primum non nocere*. Yet, startling numbers of errors keep occurring globally, in hospital care environments: 134 million Adverse Events in Low and Middle Income Countries alone, 2.6 million deaths, 15% of hospital expenses, 40% of Primary care patients ...

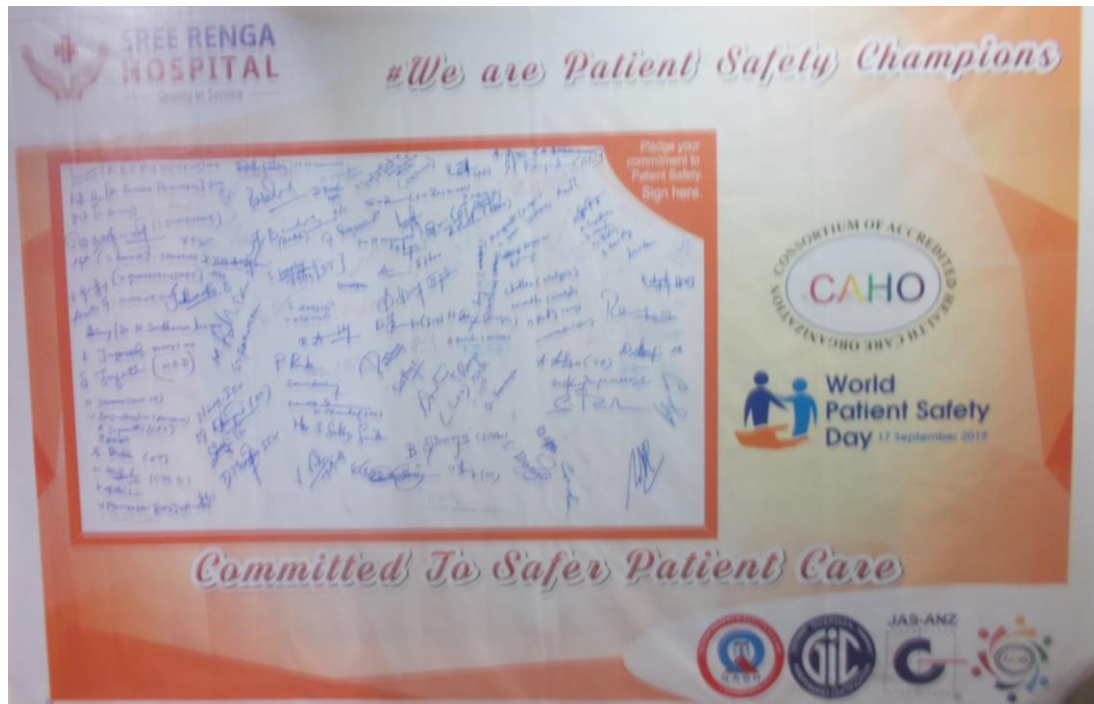
To tackle these issues head on with a renewed focus, World Health Organisation (WHO) has initiated the annual observance of World Patient Safety Day (WPSD), on 17th September.

As a Centre for Quality Promotion (CQP) of Consortium of Accredited Healthcare Organisations (CAHO; www.caho.in), Sree Renga Hospital, Chengalpattu, Tamilnadu, India shares the mission of making patient care safer for everyone. The following activities were undertaken by Sree Renga Hospital, Chengalpattu to mark World Patient Safety Day.

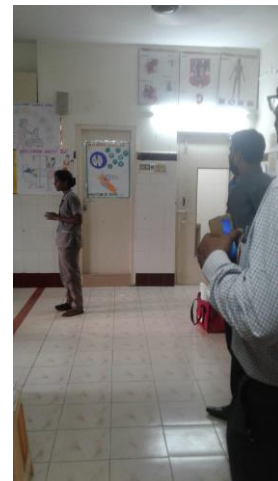
- 1) Activities in Sree Renga Hospital, Chengalpattu, Tamilnadu, India
- 2) Activities in six private hospitals in the Chengalpattu area
- 3) Activities in three hospitals and clinics in Kancheepuram, Tamilnadu, India
- 4) Activities in public healthcare teaching institution - Chengalpattu Government Medical College
- 5) Activities in public healthcare University - The Tamilnadu Dr.MGR Medical University

1) World Patient Safety Day activities in Sree Renga Hospital, Chengalpattu, Tamilnadu, India

- a) A signature pledge campaign by all staff members expressing their commitment to Patient Safety



- b) Demonstration of appropriate Hand Wash procedure – a basic prerequisite to protect from infections –for both the staff (a reinforcement to their learning) and to the public.





- c) Exhibition of videos on Patient Safety
- d) A public function on Sunday September 22nd, to sensitise the public to the elements of safe medical care and award prizes to the winners of the WPSD competitions
 - a. Guests of honour include key personnel from the local branch of Indian Medical Association and from the industry
 - b. Award of Patient Safety Champion
 - c. Extensive outreach via social media
 - d. Invitation to the local media to cover the hospital's event
 - e. Recognition for winners of the *Essay* and a *Poster* competition for both the staff and the students of the paramedical courses, of the hospital
 - f. Distribution of Patient Safety badge to all staff members
- e) Formal launch of the *No-Blame No-Shame* programme
 - a. **Reaching out to key stakeholders and influencers:** Guests of honour for the public engagement programme included Dr.K.R.Padmanabhan, President, Indian Medical Association, Chengalpattu branch and Mr.M.Nazar, Chief Safety Officer, Mahindra & Mahindra, Chengalpattu.





b. Acknowledge Patient Safety Champions: Award of *Patient Safety Champion* badge to a nurse, for her exemplary care in shifting a patient to the ICU, based on the timely monitoring of the patient's clinical parameters.



- c. **Events:** A public engagement programme on Sunday September 22nd, to sensitise the public to the elements of safe medical care



**SREE RENGA
HOSPITAL**
— Quality in Service —

1st

The first NABH Hospital
in Tamilnadu with
less than 50 Beds to
have achieved accreditation
in Main Standard Category.

*requests the pleasure of your presence at the
public engagement programme
on the occasion of*

World Patient Safety Day 2019

Guests of honour:

Dr. K.R. Padmanabhan MD DA

*President, Indian Medical Association, Chengalpattu Branch
Head of the Department of Anaesthesiology
Government Villupuram Medical College*

Mr. M. Nazar

Chief Safety Officer, Mahindra & Mahindra Ltd

Events:

- 1. Signature pledge for Patient Safety*
- 2. Inauguration of WHO Hand wash campaign*
- 3. Exhibition of WHO videos on Patient Safety*
- 4. Recognition for winners of the Essay and Poster competitions*
- 5. Award of Patient Safety Champion*
- 6. Distribution of Patient Safety badge to all staff members*
- 7. Patient engagement activities*
- 8. Formal launch of the 'No-Blame No-Shame' programme*

Date : September 22nd, 2019 (Sunday)

Time : 9:00 am

RSVP: nabhsrh@gmail.com





**SREE RENGA
HOSPITAL**

Quality in Service

1st

The first NABH Hospital
in Tamilnadu with
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Sree Renga Hospital, Chengalpattu

is committed to safe patient care, since its inception in 1992

Accreditation by NABH (2012)

- | | |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Intensive Care | – Tele-ICU (2012) |
| Pharmacy | – Prescription audit (2012) |
| Labour Ward | – Use of foetal monitors (2000) |
| Radiology | – Surveillance, Tele-reporting (2016) |
| Hospital Infection Control | – Kayakalp Assessment |
| Dialysis | – HIC practices, Experience Based Co-Design |
| In-patient wards | – Monitoring of Early Warning Score (2014) |
| Operation Theatres | – Installation of HEPA filters (2011);
Introduction of safe Laparoscopy practices (2003)
Adoption of WHO Surgical Safety Checklist (2012) |
| Human resources | – Periodic training for employees including
the use of Personal Protective Equipment |
| Blood Storage | – Gel Card technology for cross -
matching of blood samples; |
| Facility maintenance | – CAHO Fire Safety Audit, periodic audits, Mock drills |
| Laboratory | – Participation in Internal and External
Quality Assurance Schemes;
Instant reporting of Critical Alerts to
doctors via automatic SMS |
| Registration | – Generation of unique ID for patients (2010);
audit of patient feedback |
| Central Sterile Supply
Department | – Physical, Chemical and Biological Indicators (2011) |
| Management | – Committee meets monthly; Internal & External audits;
Management Review Meeting |



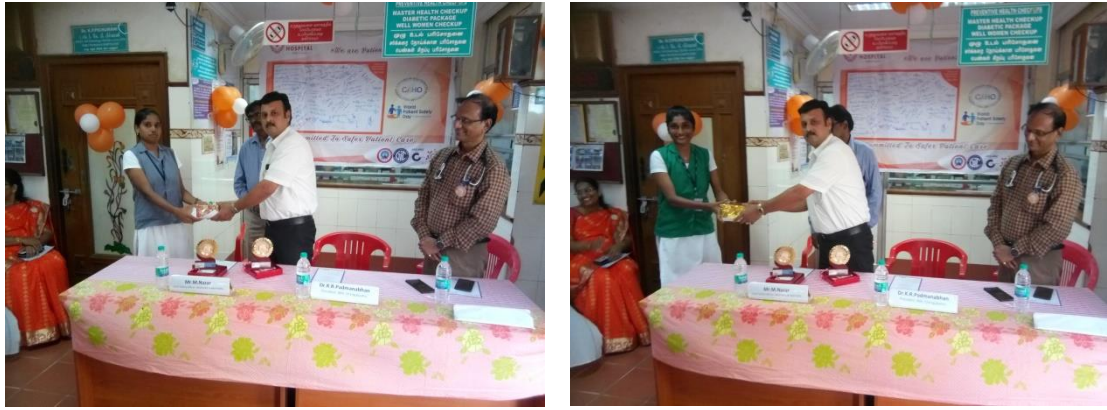


d. **Social media:** Extensive outreach via social media

e. **Media:** Invitation to the local media to cover the hospital's event

f. **Art:** Award of prizes to the winners of the World Patient Safety Day competitions – Essay and Poster competitions





g. **Visual displays and Souvenirs:** Distribution of Patient Safety badge to all staff members



h. **Partnerships:** Discussion of the Experience Based Co-Design (EBCD) project being implemented

i. **Healthcare educational institutions and academia:** Education and motivation of the doctors and students at

i. Chengalpattu Government Medical College & Hospital

f) ii. The Tamilnadu Dr.MGR Medical University

2) In six private hospitals in the Chengalpattu area and three hospitals and clinics in Kancheepuram, Tamilnadu, India

- a) Sharing of templates to display Patient Safety banners
- b) Launch of the signature pledge campaign, by the staff of the hospitals
- c) Training of the hospital's staff via videos on Patient Safety
- d) Training on appropriate Hand Wash procedure – a basic prerequisite to protect from infections
- e) Training on appropriate disposal of Biomedical waste materials







**4) In public healthcare teaching institution - Chengalpattu
Government Medical College – First Medical College in Tamilnadu,
India to commemorate the World Patient Safety Day**

Sree Renga Hospital, Chengalpattu, a Centre for Quality Promotion (CQP) of Consortium of Accredited Healthcare Organisations (CAHO; www.caho.in), is proud to be associated with Chengalpattu Government Medical College and Hospital, in the latter's quality journey towards NABH certification. The following events were conducted at Chengalpattu Government Medical College & Hospital, on 17th September, 2019.



Chengalpattu Medical College Hospital & CAHO

Cordially invite you for the

WHO WORLD PATIENT SAFETY DAY 2019

On September 17th Tuesday 2019

At New Central Hall, Hospital Block, CMCH.

DR.G. HARIHARAN MS MCH

DEAN (FAC), Chengalpattu Medical College Hospital

Will Inaugurate

MR.M.NAZAR

Chief Safety Officer

Mahindra & Mahindra Limited Mahindra Research Valley

Mahindra World City

Will preside over

DR.ANURADHA PICHUMANI MBBS, DGO, FICOG, FISQ, Dip ART, MBA

Joint Secretary – Hospital, CAHO

Will deliver the Key Note Address

Organizers

DR. A. Anitha MD DCH
Vice Principal

DR.S.Shanmugam MS
Deputy Superintendent

DR. Mayan Valliarasi DGO
RMO



WHO WORLD PATIENT SAFETY DAY 2019
CHENGALPATTU MEDICAL COLLEGE HOSPITAL
17th September, 2019
PROGRAMME SCHEDULE

- 10:30 am Tamizhthaa Vazhthu
- 10:35 am Lighting of kuthuvilakku
- 10:40 am Welcome address
- 10:45 am Inaugural address (by Dean, Chengalpattu Medical College)
- 10:55 am Speak up for Patient Safety (Dr.Anuradha Pichumani, Joint Secretary - Hospital, CAHO)
- 11:10 am Chief guest's address
- 11:20 am Valediction
- 11:30 AM Commemoration of NABH activities
- 1) Fire / Safety / Facility – Dr.Shanmugham (Prof), General Surgery and Team
 - 2) Pharmacy – Dr.Sindhuja (Associate) Dermatology and Team
 - 3) HIC / BMW – Dr.Vijayalakshmi (Prof), Microbiology and Team
 - 4) Surgery – Dr.V.T.Arasu (Prof), General Surgery and Team
 - 5) OG/NB – Dr. Thenmozhi Associate OG & Dr.Anitha Associate, Neonatology & Team
 - 6) Laboratory – Dr.Ravi (Prof), Pathology & Dr.Usha Krishnan (Associate), Microbiology and Team
- 12:00 pm Inauguration of WHO Handwash Campaign
- 12:30 pm Inauguration of Patient Safety workstations
- a) PPE usage
 - b) Fire Safety
 - c) Biomedical Waste Management
 - d) Needle stick injury
 - e) Blood Spill management
 - f) Sterilization & Disinfection
 - g) Hand Hygiene
 - h) Hazardous material management
- 12:45 pm Vote of thanks
- 12:50 pm Workstations open for Participants

- a) A programme for doctors, nurses, paramedical staff and administrators on 17th September, 2019, to mark the occasion
- b) Initiation of Patient Safety checklists across the following departments
 - i) **Labour ward** – *WHO Safe Birth Checklist*
 - ii) **Operation theatres** – *WHO Surgical Safety Checklist*
 - iii) **HIC** – Checklists for Biomedical Waste Management and for Hand Hygiene
 - iv) **Laboratory** – Checklist for Laboratory Safety
 - v) **Facility management** – Facility and Safety Rounds Checklist
 - vi) **Medication management** – Checklists for audit of Out-patient Prescription Orders and In-patient Case Sheets
- c) Sharing of templates to display Patient Safety banners
- d) Facilitation for the exhibition of videos on Patient Safety
- e) Launch of WHO's Handwash campaign via demonstration of appropriate Hand Wash procedure – a basic prerequisite to protect from infections
- f) Training workshops for staff and students, on the following topics ...
 - a. Personal Protective Equipment
 - b. Fire safety
 - c. Biomedical Waste Management
 - d. Needle Stick Injury
 - e. Spill kit management
 - f. Sterilisation & Disinfection
 - g. Hand hygiene
 - h. Hazardous material management



World Patient Safety Day commemoration at Chengalpattu Government Medical College & Hospital Chengalpattu, Tamilnadu, India—17-Sep-2019



Facility & Fire Safety team takes the Pledge



Medication Safety team takes the Pledge



Surgical Safety team takes the Pledge



Obstetrics Safety team takes the Pledge



Laboratory Safety team takes the Pledge



HIC team takes the Pledge



Chengalpattu Government Medical College & Hospital takes the Pledge



Mentored by CAHO through Sree Renga Hospital, Chengalpattu — a CAHO Centre for Quality Promotion — Chengalpattu Government Medical College & Hospital commits itself to Patient Safety via activation of various teams.



World Patient Safety Day Workshops at Chengalpattu Government Medical College & Hospital Chengalpattu, Tamilnadu, India — 17-Sep-2019



Workshop on Fire Safety



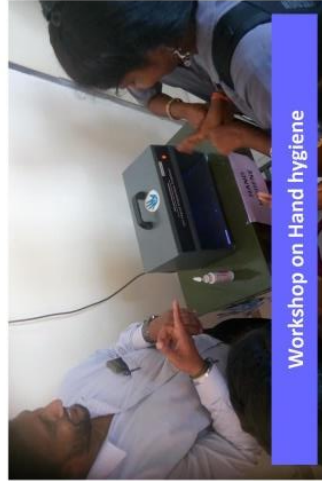
Workshop on Medication Safety



Workshop on Surgical Safety



Workshop on safe Spill management



Workshop on Hand hygiene



Workshop on Bio-medical Safety



Workshop on HIC Safety



Chengalpattu Government Medical College & Hospital takes the Pledge



Interactive workshops were held by the various departments and vendors. Essay and poster contests conducted among staff and students and, winners awarded.

5) In public healthcare - University - The Tamilnadu Dr.MGR Medical University



THE TAMILNADU DR MGR MEDICAL UNIVERSITY

Cordially invites you for the

WORLD PATIENT SAFETY DAY 2019

on September 18th Wednesday

in the Senate Hall at 10.30AM

Dr.Sudha Seshayyan M.S.,

Vice-Chancellor

The Tamilnadu Dr.M.G.R. Medical University

Will inaugurate

Dr.Anuradha Pichumani,

MBBS DGO FICOG FISQua Dip. ART (Germany) MBA

Joint Secretary –Hospital CAHO

Will deliver the key note address

Organizers

Dr.Pushkala

Department of Immunology

Dr.Parameshwari Srijayanth

Registrar (FAC)



World Patient Safety Day commemoration at The Tamilnadu Dr.MGR Medical University, Chennai, India — 18-September-2019



About Sree Renga Hospital, Chengalpattu: Since its inception in 1992, Sree Renga Hospital, Chengalpattu has been on the journey of continuous quality

improvement. Its First-in-the-Kancheepuram-district credentials includes comprehensive care for Diabetes, Dialysis, Laparoscopy, treatment for Infertility (including the first test-tube baby – IVF - in Chengalpattu), telemedicine and NABH accreditation.

Sree Renga Hospital, Chengalpattu is committed to safe patient care.

About CAHO: Consortium of Accredited Healthcare Organisations (CAHO; www.caho.in) is a not for profit society focused on promoting and continuously improving the quality and safety of healthcare services provided by the healthcare organisations across India, in collaboration with all stakeholders.